

MCC Dispute Resolution

The ALNET Act 2018 aims to create a fair and transparent system for providing information and advice and for resolving concerns and appeals.

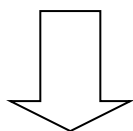
Avoiding disagreements and earlier disagreement resolution

Schools should ensure that children, their parents/carers and young people are offered opportunities to raise concerns and have their questions answered at an early stage to prevent disagreements arising. This approach is embedded in person-centred practice and approaches.

If a parent has a concern, the first action would be to hold a person-centred planning meeting in school, with the key professionals who are involved attending. Using the person-centred thinking tools can help to specify the area of concern (working / not working, 4+1). PCP Tools are available [MCC Training and Support - Annual Reviews and PCP - All Documents \(sharepoint.com\)](#).

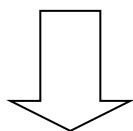
At all stages of the process, parents should be reminded of their support options - [Information, Advice, Advocacy - Monmouthshire](#)

There is a leaflet you can provide - [Leaflet 2 Dispute resolution.docx](#)

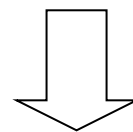


If the concern is around school delivery of an agreed provision, a School maintained IDP or school process / practice or decision, meetings should sit with school staff, involving the relevant staff (ALNCo, SLT etc.) and any professionals supporting. Parents should be directed to the School's Complaint's Policy.

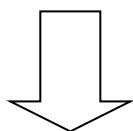
Where the concern is around the content of an LA maintained IDP, an annual review should be arranged by school and the Statutory Officer invited to attend. Any further concerns / appeals around what is recorded in the IDP would be through the LA. If a parent remains unhappy with the IDP identified needs and provision in Section 2 or the named placement in Section 4, they can appeal to the tribunal.



If, having followed the school's complaint process, parents remain unhappy, they can make a request to the Local Authority to reconsider the school's decision making.



Appeal to tribunal.



If the LA upholds the school's decision, the parents can appeal to the tribunal on the following points:

The decision regarding whether a child/young person has ALN

- The decision regarding whether a child or young person needs an Individual Development Plan (IDP).
- The Additional Learning Provision (ALP) outlined in the IDP
- The school the IDP indicates the child or young person should attend.
- No school being named in the plan.
- A decision to cease the IDP